



Nairn Healthcare Group

What we did in.....

January 2020

DUTY TEAM PHONE CALLS = 2,328

GP FACE TO FACE APPOINTMENTS = 2,797

GP TELEPHONE APPOINTMENTS = 479

GP HOME VISITS = 358

EMERGENCY/DUTY TEAM APPOINTMENTS = 266

NURSES AND HCA APPOINTMENTS = 2,205

NURSE/HCA VISITS AND PHONE CALLS = 143

9,787 LAB RESULTS AND HOSPITAL LETTERS

22,406 PRESCRIPTIONS ISSUED

PATIENTS SEEN OUT OF HOURS = 696

PATIENTS WHO DID NOT ATTEND THEIR APPOINTMENT = 204

